

Leading the Way

Providence Regional Medical Center is a highly sophisticated referral center serving all of northwest Washington. Over the years, it has received national recognition in Business Week, USA Today and on PBS for clinical innovation, quality and value. Today, it's recognized as one of the largest and most advanced hospitals in the state.



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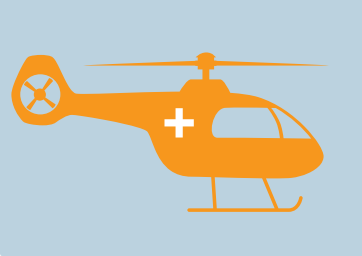



Providence Northwest Washington has received:

- A Distinguished Hospital for Clinical Excellence Award from HealthGrades
- A Critical Care Excellence Award from HealthGrades
- An Outstanding Achievement Award from the American College of Surgeon's Commission on Cancer
- Recognition as one of the top "100 Hospitals with Great Heart Programs" from Becker's Hospital Review



Providence received an A Rating for Leapfrog Group's Hospital Safety Score

We've been busy. In 2013 we...

			
earned a Level II Trauma designation.	launched the Lung Cancer Screening Program.	launched the CenteringPregnancy™ Program.	launched the Breast Cancer Clinical Vaccine Trial.



Providence was named among the nation's "150 Great Places to Work in Healthcare" by Becker's Hospital Review

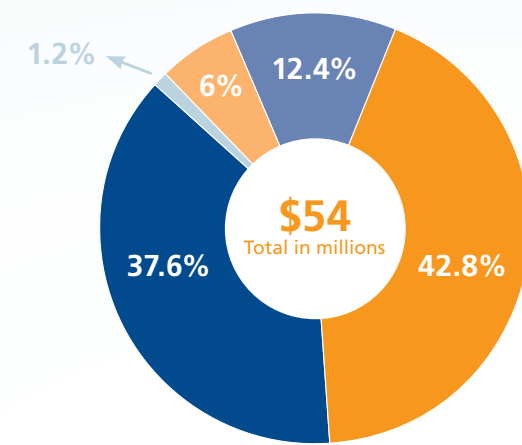
- #1 the largest hospital in the state measured by annual discharges.
- #1 the largest hospital in the state on total emergency room visits.
- #1 the largest hospital in the state based pediatric neurodevelopment care.
- #2 the second largest provider of charity care in the state.
- #2 the second largest provider of in Snohomish County.
- #2 the second largest private employer in the state based on the number of cardiac procedures performed.
- #3 the third largest hospital in the state based on the number of babies born each year.

THAT'S BIG!
Did you know Providence is...

Creating a Healthier Community

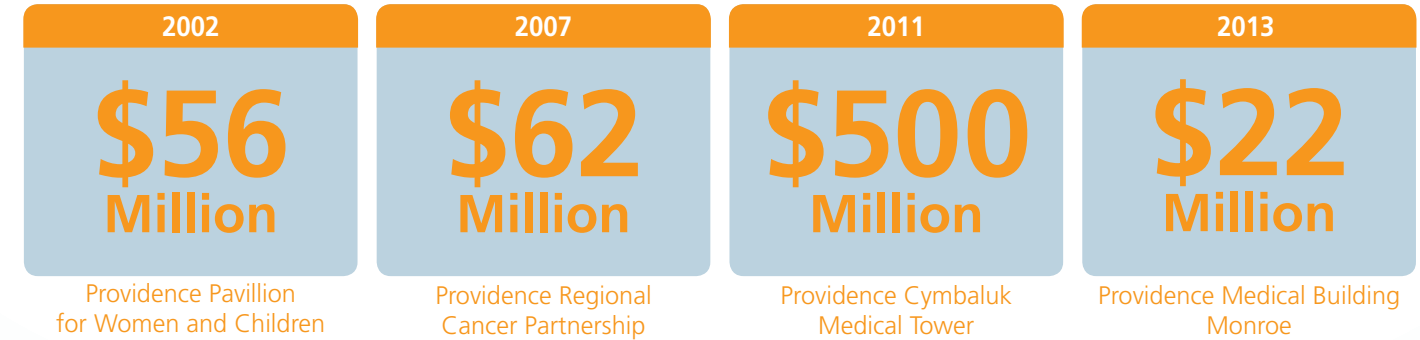
Since its very beginning, Providence has worked *with* the community for the benefit and betterment *of* the community. In northwest Washington, Providence looks for opportunities to provide value and support to the people we serve. This support comes in the form of free and reduced-cost medical care, new health care infrastructure, strategic partnerships and direct contributions to support local organizations.

2013 Community Benefit by Percentage



- FREE AND DISCOUNTED CARE FOR PATIENTS IN NEED:** financial assistance for those who are uninsured, underinsured or otherwise unable to pay for their health care
- UNFUNDED PORTION OF GOVERNMENT-SPONSORED MEDICAL CARE:** difference between the cost of care and what is paid by state and federal government – does not include Medicare
- SUBSIDIZED SERVICES:** clinical and social services provided despite a financial loss because they meet an identified community need that is not met elsewhere
- EDUCATION AND RESEARCH PROGRAMS:** subsidies for medical residency programs, nursing and other education, and medical research
- COMMUNITY HEALTH, GRANTS AND DONATIONS:** free services, such as patient education, health screenings, immunizations and support groups, as well as donations to community partners

Investments in Health Care Buildings and Technology



Contributions and Sponsorships

Providence is proud to have supported numerous community organizations in 2013. Below are just a few.



Note: all statistics are for year end, 2013.

To whom much is given, much will be expected. —Luke 12:48



www.providence.org

National Leaders, Local Care



How We Serve

As the third largest not-for-profit health system in the United States, Providence Health & Services employs 73,000 caregivers throughout Washington, Alaska, Montana, Oregon and California. And more than 28,000 patients are entrusted into our care each day.

The Northwest Washington Region of Providence serves Snohomish, Skagit, Whatcom, Island and San Juan counties. Throughout this area, Providence is recognized not only as a leader in the local health care industry, but also as a vital asset to the community.



Our Mission
As people of Providence, we reveal God's love for all, especially the poor and vulnerable, through our compassionate service.

Mother Joseph, Sisters of Providence foundress

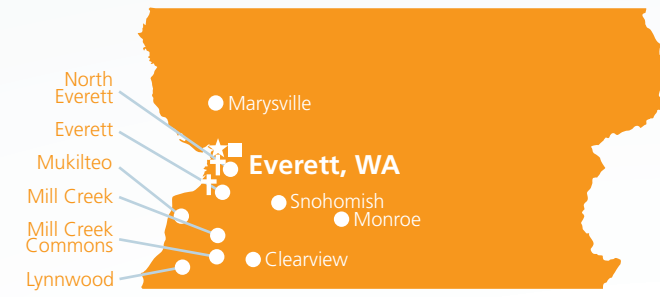


100,000 hours of volunteer time/year


Every year, Providence volunteers in Snohomish County donate 100,000 hours of service. That's 11 1/2 years of service, delivered in only 365 days!

Medical Expertise, Close to Home

Providence in Northwest Washington delivers compassionate care from the beginning to the end of life, including primary and specialty care, hospital care and hospice. Providence Regional Medical Center provides medical expertise in the areas of heart and vascular disease, cancer, neurosurgery, orthopedics, surgical services, emergency and trauma and a host of other medical areas. With teams of experts available close to home, local residents can receive the best medical treatments available, right in our own community.



- Providence Locations in Snohomish County, Wash.**
- † Hospital Campuses
 - Providence Medical Group Clinic
 - Providence Everett Healthcare Clinic
 - ★ Providence Regional Cancer Partnership
- Visit [washington.providence.org/clinics](http://www.washington.providence.org/clinics) to find a clinic near you.



12

Providence delivers 12 babies a day!

Providence, Then and Now

Providence's hospital in Everett has been open around the clock for almost 110 years. What started out in 1905 as a quaint hotel-turned-hospital has evolved into a major 501-bed regional referral center. As the community has grown, so has Providence and our steadfast commitment to those we serve.



- 109 Years and Counting!**
- 1905: Providence Hospital of Everett opened
 - 1978: Providence Hospice & Home Care began serving Snohomish County
 - 1993: Providence Medical Group began serving Snohomish County
 - 2002: Providence Pavilion for Women & Children opened
 - 2007: Providence Regional Cancer Partnership opened
 - 2011: Providence Cymbaluk Medical Tower opened
 - 2013: Providence Medical Building Monroe opened

Providence Northwest Washington Region


2 Hospital Campuses	55 Health Clinic Locations	4,216 Caregivers (Employees)	1,109 Medical Staff	1,218 Volunteers	2,200 Patients Served/Day
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Providence Regional Medical Center Patients

28,439 Inpatient Admissions	69,254 Outpatient Visits	91,748 E.R. Visits	19,686 Surgeries	4,325 Births
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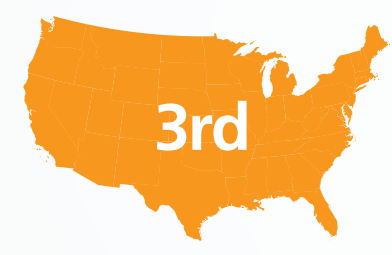
Providence Regional Medical Center

1,552,000 Sq. Ft. in the Medical Center	2 Floors Devoted to Surgery	79 E.R. Exam Rooms	28 Chemotherapy Stations	1 Floor Devoted to Imaging
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Providence Health & Services

- 34 Hospitals
- 475 Health Clinics
- 73,018 Caregivers (Employees)
- 28,000 Patients Served Each Day
- 2,500,000 Patients Served Each Year



Providence Health & Services is the third largest not-for-profit health care system in the U.S.




Providence Medical Group

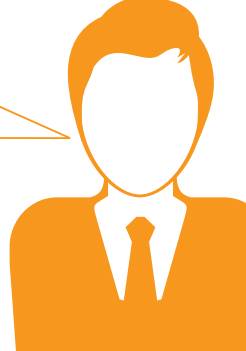
- 350,000 Patient Visits
- 15 Types of Specialty Care
- 12 Practice Locations

Providence Hospice and Homecare

- 6,126 Patients Served
- 1,791 Hospice Patient Admissions



Providence Regional Medical Center's emergency room is the busiest in the state.



"My uncle is getting the best care a patient could ask for. God bless each of you for what you do in helping our loved ones."
- Paul from Concrete, Wash.



Enough space for **28** operating rooms.

At 12 stories tall, the Colby Campus tower is the tallest building in Snohomish County.



30 imaging rooms in six imaging suites

55,000
Square footage of the emergency room, making it larger than a NFL football field

4 specially designed trauma rooms with adjacent CT capabilities



If you lined up every Providence caregiver single file, the line would stretch from Seattle to Everett and be more than 25 miles long.

